

# VOLUNTEER OPPORTUNITY

## **FLEX TEAM**

You are kind, courteous and mature. You solve problems with grace and composure. You value teamwork and integrity. You protect the health, safety and welfare of people and animals through your passion for effective communication and immediate support of team members, partners and customers wherever it is needed to ensure smooth operations.

## Volunteer Shift(s) & Time Commitment

Volunteers are required to sign up for a minimum of twelve volunteer hours per month.

#### **Duties Include**

- Represent the Department of Animal Services in a professional manner
- Laundering various shelter items (bedding, towels, blankets, comfort toys) using approved cleaning solutions and cleaning protocols; placing cleaned and dried items in designated storage areas
- Preparing and distributing Kongs for morning/evening play, stimulation and comfort
- Washing and disinfecting food, water bowls and Kongs; operating bowl washing machine while abiding by all safety practices and operational guidelines
- Recovering soiled bedding from dog kennels; checking the condition of dog bedding for damage, frays, loose batting and cleanliness; transporting to designated area for laundering or repair
- Assisting Animal Care Attendants with spot cleaning and sanitizing dog kennels or catteries using proper cleaning solutions and techniques; to include operational equipment, shelter walkways and other work areas

## **Desired Qualifications**

- Tolerance for highly-repetitious, physically demanding workload (bending, lifting, stooping, walking)
- Ability to adhere to shelter standards and cleaning protocols to minimize exposure to disease
- Familiarity and comfort with dogs and/or cats
  of various size, strength and behavior traits;
  use this knowledge to enter and exit a kennel/
  cattery, with a dog or cat occupying the
  kennel/cattery, safely and without incident

### **Training**

- Volunteer Orientation
- Disease 101/Personal Protective Equipment
- Animal Information Board (AIB) training
- Department dog/cat/rabbit behavior and enrichment videos
- Complete volunteer mentorship (4) sessions

